

Terms and Conditions



The Laguna Adventure Project

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The Laguna Adventure Project

PLEASE READ THIS DOCUMENT CAREFULLY. *By registering on our tour, you accept these Terms and Conditions (“Agreement”), which forms a binding agreement between you and* The Laguna Adventure Project*. This Agreement constitutes the entire understanding between* The Laguna Adventure Project *and you concerning the subject matters hereof.*

**TERMS AND CONDITIONS**

**SLOT STATUS**

Our slots are updated real-time. If and when the slot status is smaller than the number you wish to reserve, it is best to contact us. Slots may be adjusted depending on the trip and confirmed participants.

**PAYMENT**

Participants who have registered are required to pay the **50%** down payment or the full payment to confirm their reservation.

Children ages 0-7 are free of charge. Accommodation, meals and entrance fees are on parents’, adults’ or guardians’ account. Children ages 8 and above will be charged the full amount.

**REMAINING BALANCE**

Remaining balance will be paid on the departure date.

**FORFEITURE OF SLOT / REGISTRATION**

Participants who do not pay the required down payment during the prescribed time frame will have their slots forfeited. We will be sending a follow up letter days before the deadline for reminders. Should the participant fail to respond, slots will automatically be forfeited.

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**CANCELLATION**

Cancellation should be done via email. Cancellation via text message or via phone will not be acknowledged and honored.

**Domestic Tours**

1. If cancelled month(s) to 11 working days before the event.

 An amount of P500 will be deducted from the initial payment. All other payments will be

 refunded.

1. If cancelled ten (10) working days or less before the schedule of a tour:

 No refunds will be issued. Participant however can transfer his/her slot and payment to

 his/her proxy.

*\*Transferring payment to another participant on the tour is not allowed.*

**International Tours**

Only fees that can be cancelled shall be returned.

**TRANSFER OR RE-SCHEDULE**

1. Transferring of payment to another participant of the same tour is not allowed.
2. Transferring of slot/payment to another tour or in the same tour destination is allowed if we

are informed 11 working days before the tour date. Under these circumstances, a minimum amount of P500 will be charged for the transfer.

 **c.** Re-scheduling or transferring is only allowed once.

 **d.** All payments are non-transferable to another tour 10 working days before the tour date.

 **e.** Participants however can transfer his/her slot and payment to his/her proxy.

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**REFUNDS**

1. Payments are refunded in full if the tour is cancelled by The Laguna Adventure Project due to weather and any other circumstances beyond our control.

*\*Cancellation may be done days/one day before the tour date. For this, participants have the option to transfer payment to another tour, transfer payment to the re-scheduled tour or to ask for a full refund.*

\**When tour is ongoing and cancelled on the day,* The Laguna Adventure Project *will issue a refund with deductions of fees for suppliers who have already been paid.*

1. The Laguna Adventure Project shall not issue a refund when a participant does not make it on the tour date and decides on the last minute not to join.
2. The Laguna Adventure Project shall not issue a refund when a participant does not make it on time; does not make it on the tour.
3. The Laguna Adventure Project has the right to reschedule the tour if number of guests’ falls below the

 required minimum number of participants. Payments made can be transferred or refunded.

**WAIVER**

The Laguna Adventure Project requires its participants to understand and sign upon registration a waiver.

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